

PARKHOUSTON

COMMUNITY PARKING PROGRAM ANNUAL REPORT 2020



Sharing the Public Right-of-Way

PARK HOUSTON

Residential Permits

- Exemption from meters and time limits
- Zones designated by signage and pole color
- Public parkers must follow posted regulations

Multi-Family Properties

- Limited permit availability based on number of units
- Properties that received parking variances not eligible for on-street permits

Employee Parking Zones

- Purchase monthly permits
- Zones designated by signage and pole color
- Public parkers must follow posted parking regulations

Community Parking Program



EXECUTIVE SUMMARY



Approval by Council

In December of 2019, City Council approved the Community Parking Program (CPP). In conjunction with the traffic engineer, ParkHouston was authorized to use the most effective tools for managing the of on-street parking spaces in mixed-development neighborhoods. Those tools include parking permits for residents and employees, parking meters and time limit zones to encourage turnover and better use of existing parking inventory such as nearby parking garages.

Community Parking Program Implementation

In February 2020, the program was implemented in two neighborhoods:

- Museum Area Metropolitan Association (MAMA) is all streets included and bounded by IH US 59 to the north, Montrose Street to the east, Bissonnet Street to the south and Graustark Street to the west
- Museum Park (MP) is all streets included and bounded by IH US 59 to the north, SH 288 to the east, Hermann Drive to the south, and Main Street to the west



EXECUTIVE SUMMARY

Community Parking Program Implementation (cont.)

The parking management tools used in MAMA include 3-hour time limits, designated parking zones for residents and designated parking zones for employees. Residents of single-family homes can purchase a maximum of three permits to exempt their vehicle from the time limits. Residents of multi-family homes with greater than 8 units can purchase 1 permit with a property limit equal to 50% of the total number of units.

In Museum Park, the parking management tools included the existing parking meters and new metered areas, time limits and employee parking areas. The MP area was also established as a Parking Benefit District. All fees and revenues generated from the use of parking meters and the issuance of permits will be allocated to the parking benefit district after the threshold amount of gross revenue generated by the parking benefit district exceeds \$524,000 annually. After the threshold is met, sixty percent of fees and revenues in excess of the total administrative costs will be allocated to infrastructure in Museum Park.

Community Parking Program Customer Survey

During the month of March 2021, ParkHouston posted a customer online survey for feedback on the Community Parking Program. The survey was emailed to 125 stakeholders, the MAMA Civic Association and the Museum Park Super Neighborhood. There were 59 responses, 26 from MAMA and 33 from MP.

MAMA

In MAMA, 58% of the respondents said that parking availability improved for the residents and their visitors. According to 92% of the respondents the signs clearly communicate the parking regulations.

The enforcement of parking regulations was considered excellent to average by 88% of the respondents and ParkHouston customer service received a rating of Excellent to Average from 96% of the respondents.

Comments

Add at least 2 parking passes per household at a minimum regardless of apartment complex size

It was completely unnecessary on our street. All it does is make things more difficult for workmen without hang tags. Or for us if we don't have enough of them.

Museum Park

In Museum Park, 33% of the respondents said that parking availability improved for the residents and 36% said parking improved for their visitors. The signs clearly communicate the parking regulations according to 73% of the respondents. The enforcement of parking regulations was considered Excellent to Average by 67% of the respondents and ParkHouston customer service received a rating of Excellent to Average from 76% of the respondents.

Comments

Enforce construction vehicles abiding by time regulations. Parking works great except when a construction project is going on....then all the workers park their trucks where ever they want.

More enforcement - I understand that we've been in the pandemic, but we should be doing more enforcement - particularly on Saturday.

Due to long-term parking by construction workers in the neighborhood, many requested parking meters added to additional blocks. Increased enforcement on the weekends is also needed. They would like to see the CPP implemented along the Alameda Corridor.

Pandemic

A month after the Community Parking Program was implemented, the pandemic restrictions and social-distancing guidelines were established. Museums were closed, schools were closed, employees began telecommuting and doctor's appointments were by video.

Due to the challenges the public faced during the pandemic, ParkHouston's reduced their enforcement of time limits and parking meters. Parking surveys during this time would not present an accurate depiction of the neighborhood's parking behavior.

Full enforcement of metered parking began in September of 2020. Due to the lifting of the Statewide pandemic restrictions allowing most businesses to reopen, the parking surveys were conducted in March and April of 2021.

Moving Forward

- In 2021, parking occupancy surveys will be conducted quarterly.
- ParkHouston will review occupancy by block in MAMA to see if parking restrictions can be modified.
- In MAMA, we will review allowing multi-family properties under 125 units to purchase one additional permit. This requires an ordinance amendment.
- In Museum Park, meters will be added to 15 blocks to address spillover parking
- In Museum Park, notices were mailed on June 14, 2021 about new time limits proposal and new metered parking blocks. Stakeholders have a 30-day period to provide their input.
- ParkHouston Compliance team will increase enforcement on the weekends.
- ParkHouston is in the process of implementing the CPP for the Alameda Corridor in October of 2021

PARKING METER

Museum Park meter revenue for 2019 was \$553,813.

Due to the challenges the public faced during the pandemic, ParkHouston's enforcement of time limits and parking meters was very reduced. Full enforcement of metered parking began in September of 2020.

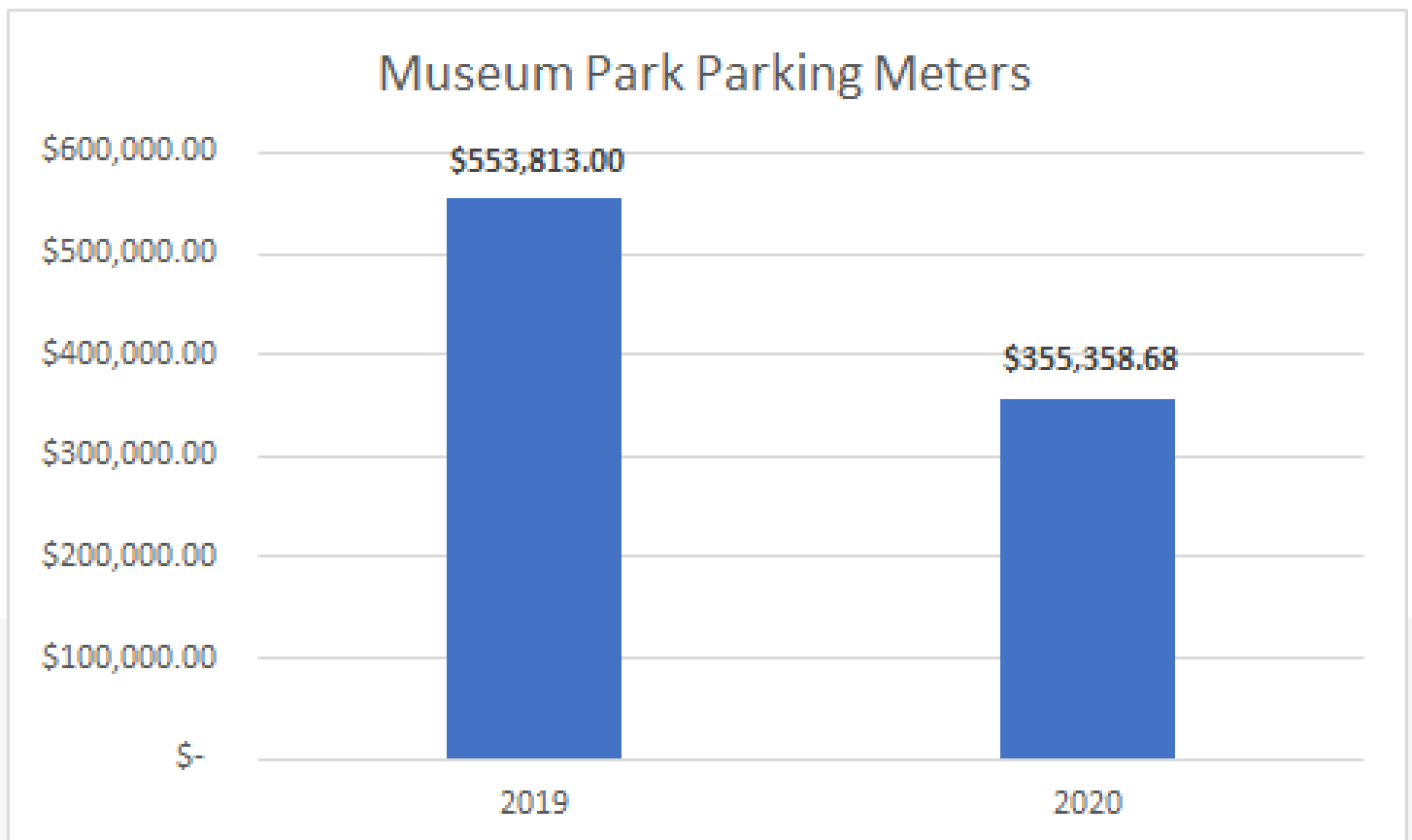
\$355,359

total revenue

36%



revenue decrease



MUSEUM PARK NEW METERED PARKING AND PROPOSED TIME LIMITS

Parking meter areas will be extended to the blocks listed below.

ParkHouston will mail notices to the residents of the new blocks with proposed time-limits. They will have a 30-day period to provide public comments.

**\$2.00
PER HOUR**

parking meter rate

4 HOUR

time limits

Block	Street	Proposed Regulations
5600	CHENEVERT ST	4 hr Time Limits
5100	CRAWFORD ST	4 hr Time Limits
5200	CRAWFORD ST	4 hr Time Limits
5300	CRAWFORD ST	4 hr Time Limits
1700	EWING ST	4 hr Time Limits
5000	LA BRANCH ST	4 hr Time Limits
5100	LA BRANCH ST	4 hr Time Limits
5200	LA BRANCH ST	4 hr Time Limits
1600	OAKDALE ST	4 hr Time Limits
1000	PALM ST	4 hr Time Limits
1000	SOUTHMORE BLVD	4 hr Time Limits
1100	SOUTHMORE BLVD	4 hr Time Limits
1500	SOUTHMORE BLVD	4 hr Time Limits
1600	SOUTHMORE BLVD	4 hr Time Limits
1200	WICHITA ST	4 hr Time Limits

**Time
Limits**

**Metered
Parking**

Block	Street
5300	AUSTIN ST
1600	CALUMET ST
5500	CRAWFORD ST
5400	JACKSON ST
5500	JACKSON ST
1400	OAKDALE ST
1200	PALM ST
1400	SOUTHMORE BLVD

PARKING PERMITS

2020



MAMA

Permit Type	Permits Sold	Revenue
MAMA Resident	434	\$ 10,979.05
MAMA Business	40	\$ 2,924.99
Total	474	\$ 13,904.04

MUSEUM PARK

Permit Type	Permits Sold	Revenue
Museum Park Resident	152	\$ 3,871.77
Museum Park Business	0	\$ -
Total	152	\$ 3,871.77

Overview

Due to the lifting of the statewide pandemic restrictions allowing most businesses to reopen, parking surveys were conducted in March and April of 2021. These surveys were used to identify additional blocks for time limits and/or parking meters.

There were 270 eligible property owners in MAMA and 1,547 eligible property owners in MP.

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MUSEUM PARK

